



Senior Project Manager (M/V)

Lloyds Bank, locatie Amsterdam

Lloyds Bank is onderdeel van Lloyds Banking Group, de grootste bankengroep van het Verenigd Koninkrijk. De Nederlandse vestiging, met ruim 110 medewerkers, is anders dan andere Nederlandse banken. Dat merk je aan onze eigenzinnige, gedurfde visie op de markt. Aan onze innovatieve producten en diensten. En natuurlijk aan de korte lijnen voor onze klanten. Lloyds Bank doet jaarlijks mee aan de Great Place To Work survey, waarbij we een plek op de lijst van 'Best Workplaces' verdienen!

Voor de afdeling Change, zijn we op zoek naar een Senior Project Manager. Gezien het internationale karakter van de organisatie hebben wij de functie omschrijving in het Engels opgesteld.

POSITION

The role of a Project Manager in the organization is to manage and control the delivery of medium to large projects or work streams within very large projects or Programmes, taking responsibility for delivering solutions which address business needs.

Manages resources to ensure delivery to agreed business plans within cost, quality and timescale objectives, ensuring that the benefits identified in the business case can be realized.

KEY RESPONSIBILITIES

- **Programme/Project Set Up and Closure:** Agrees a clearly defined delivery approach for own area of responsibility.
- **Governance and Reporting:** Reports progress and status to the appropriate stakeholders on a timely basis, including identification and escalation of key risks and issues.
- **Project Delivery:** Follows the appropriate elements of the LBG project delivery lifecycle for own area of responsibility, including contributing to/completing formal reviews at appropriate points.
- Implements appropriate project support processes to manage issues, identify and mitigate risks, monitor dependencies and record assumptions, and ensure that the right level of quality is achieved in all deliverables.
- **Planning:** Produces a project or workstream plan defining the deliverable milestones, tasks and activities; understands the project critical path and how own area of responsibility impacts this; monitors progress against project/workstream plan, identifies slippage and supports activity to recover.
- **Resource Management and Finance:** Provides support to the control and management of project budgets and resource costs, reporting variances and escalating as appropriate to overcome delays, difficulties or cost over-runs.
- **Stakeholder Management:** Identifies key project or workstream stakeholders for their area of responsibility and contributes to the appropriate stakeholder communication plan. Ensures sign off for all accountable deliverables.
- **Internal/External Relationships:** Builds and maintains effective working and influencing relationships with appropriate colleagues, proactively answering queries and following up actions with stakeholders.
- **People and Self Development:** Takes responsibility for self-development, actively seeking and providing feedback and responding accordingly.

- **Risk:** Timely and accurate completion of own project deliverables, assessing and managing risks and identifying counter measures.
- **Group Values:** Demonstrates Lloyds Banking Group values and behaviour and encourages this in team members.

KEY COMPETENCIES

- 6 to 10 years' experience in Project Management: has knowledge about project management methodologies (incl. Agile/ Scrum) and has experience in applying them in practice
- Oral Communication: Explains or presents factual information to individuals or groups in a structured, clear, confident and concise way avoiding the use of jargon. Explains the reasoning behind what is being said to ensure understanding and acceptance.
- Written Communication: Produces clear and concise reports and other written material usually detailed and technical nature, which are understandable to those with or without a good knowledge of the subject matter.
- Presentation/Facilitation: Adept at using a range of presentation/facilitation skills in order to draw out a consensus view, within a group discussion. Uses facilitation skills on a one-to-one basis to develop ideas and opinions.
- Performance Review & Development: Objectively assess the performance of other in accordance with the process, assessing capabilities and potential. Give constructive feedback in order to identify individual's development needs. Maintains consistency and fairness throughout the process.
- Budgeting: Undertakes and uses management techniques to monitor financial resources for specific business unit/projects. When appropriate make recommendations for budget allocation.
- Analytical Skills: Uses a wide range of analytical tool and techniques to identify issues/trends to provide recommendation and solutions.
- Change Management: Communicates and explains change effectively. Plans and implements changes gaining commitment and understanding, minimising disruption to service.
- Organisational Awareness: Has a very good understanding of the business' overall aims, structures, policies and culture, together with a good knowledge of the policies, operations, systems and relevant strategies pertaining to specific areas of the business. Able to assess the impact of change on products, systems, processes and people. Develops and maintains relationships with key contact in all relevant areas.
- Environmental Awareness: Has a good understanding of the environment in which the business operates and of industry best practice and key development in own business area. Has a good awareness of the likely impact of economic, political, social and regulatory change on the business and overall aims, including relevant industry developments. Where appropriate has an understanding of competitor services and initiatives and how they may be turned to advantage.
- Procedural/Product/Specialist Knowledge: A good knowledge of the relevant procedures, products and services in own area of responsibility, including interpretation of and application of best practices, and able to immediately recognise a range of options when matching these to business/customer needs. Where appropriate will have a good knowledge of the key relevant legal, regulatory and statutory requirements, technical interpretation and the ability to provide advice thereon. When required will have a good knowledge of products and services available through other specialist providers and when to refer elsewhere to ensure customer needs are met.

WE OFFER

A fulltime role (40 hour) for 12 months with a salary in line with the market and excellent secondary employee benefits. Do you recognise yourself? Then we would like to meet you! Send your CV and motivation letter in English to: recruitment@lloydsbank.nl