



De Entree 254
1101 EE Amsterdam
Postbus 93020
1090 BA Amsterdam
Tel 020 462 2366

Business Analyst

Lloyds Bank, locatie Amsterdam

Lloyds Bank GmbH is onderdeel van Lloyds Banking Group, de grootste bankengroep van het Verenigd Koninkrijk. De Nederlandse vestiging, met ruim 140 medewerkers, is anders dan andere Nederlandse banken. Dat merk je aan onze eigenzinnige, gedurfde visie op de markt. Aan onze innovatieve producten en diensten. En natuurlijk aan de korte lijnen voor onze klanten. Lloyds Bank doet jaarlijks mee aan de Great Place To Work survey, waarbij we een plek op de lijst van 'Best Workplaces' verdienen!

Voor de afdeling Marketing & Business Development, zijn we op zoek naar een **Business Analyst**

Gezien het internationale karakter van de functie en de organisatie hebben wij de functieomschrijving in het Engels opgesteld.

POSITION

This role is within the Change Team of Lloyds Bank in The Netherlands reporting to the Lead Business Development & Portfolio Management.

The Business Analyst will support in the delivery of change across Lloyds Bank NL and will be the key analyst within a Feature Team. The BA uses business analysis and process design skills to identify business needs, analyse requirements, help shape the operational model as well as support in testing and implementation.

Preferably, you have knowledge of Mortgages and/or Personal Loans; from product features to key processes and main IT systems/ suppliers. As part of a cross-functional autonomous Feature team the BA Dutch Mortgages is capable and comfortable to contribute beyond the own realm of expertise and embraces an agile way of working.

KEY ACCOUNTABILITIES

- Support in engagement with the business to ensure full understanding and appropriate documentation of business needs
- Support in delivery of all backlog items
- Supports development and validation of solutions
- Take informed decisions required for change delivery together with the team
- Translate business needs into project scope, objectives, product vision and relevant backlog items
- Plan, elicit, analyse, define, communicate and validate requirements for delivery of changes
- Help create clear and concise backlog items
- Agree on tasking and estimation of backlog items
- Participate in all relevant meetings such as the sprint planning meeting, daily scrums, team discussions, impediment and risk identification & sprint reviews
- Deliver backlog items to expected quality and in line with agreed definition of done for each item
- Identifies any issues that may affect delivery in advance and seeks solution to rectify

KEY CAPABILITIES

- > 2 years experience in Dutch financial services
- Knowledge of and experience with Mortgages and/or Personal Loans is preferred
- Self-motivated and able to take initiative

- Dynamic and adaptable with ability to learn and use new skills and knowledge in varying circumstances
- Excellent Dutch and English communicative skills (verbal and in writing)
- Clear verbal and written communicator
- Ability to facilitate efficient and effective decision making
- Ability to validate designs and solutions
- Highly collaborative across all disciplines within the Feature Team
- Ability to look forward and ability to problem solve and think outside the box
- Analytical and structured with good attention to detail, whilst also capable of seeing the bigger picture
- Knowledgeable about Agile principles and excited to put them into practice

KEY COMPETENCIES

- Flexible, able to act in many and divers situations
- Problem solving skills, able to cope with resistance
- Conceptual thinking
- Result Oriented
- Pro-active attitude
- Team player
- Active stakeholder management

WE OFFER

A fulltime role (40 hour) with a salary in line with the market and excellent secondary employee benefits. Do you recognise yourself? Then we would like to meet you!

Send your CV and motivation letter in English to: recruitment@lloydsbank.nl