



LLOYDS BANK

IT Project Manager (M/V)

Lloyds Bank, locatie Amsterdam

Lloyds Bank is onderdeel van Lloyds Banking Group, de grootste bankengroep van het Verenigd Koninkrijk. De Nederlandse vestiging, met ruim 110 medewerkers, is anders dan andere Nederlandse banken. Dat merk je aan onze eigenzinnige, gedurfde visie op de markt. Aan onze innovatieve producten en diensten. En natuurlijk aan de korte lijnen voor onze klanten. Lloyds Bank doet jaarlijks mee aan de Great Place To Work survey, waarbij we een plek op de lijst van 'Best Workplaces' verdienen!

Voor de afdeling Systems & Digital, zijn we op zoek naar een IT Project Manager.

Gezien het internationale karakter van de functie hebben wij de functie omschrijving in het Engels opgesteld.

THE ROLE

The IT Project Manager is part of the Systems & Digital team and reports to the Manager Systems and Digital.

The IT Project Manager is responsible for the (agile) planning and timely delivery of the NL BI-and IT-projects. Manage and control together with IT analysts the delivery of cross functional IT projects / programmes in the Netherlands. Responsible for leading major change initiatives to implement business strategies from an IT perspective. Optimises resources across the programme to ensure delivery to agreed business plans within cost, quality and timescale objectives, and to ensure that the business outcomes and benefits identified in the business case can be realised. The IT project manager is the linking pin for all project related issues regarding overarching Lloyds Banking group projects in Germany and England with IT-/BI-NL involvement. He/she is responsible for the adherence to, the reporting and communication of IT governance.

KEY ACCOUNTABILITIES

- **Project Management:** Produces and maintains project plans for IT- and BI-projects and keeps check of the time, cost and quality aspects. Helps to define priority on backlogged items within the agile work frame of the BI team.
- **Stakeholder Management:** Uphold and manage relationships with stakeholders. Setup or improve internal and external stakeholder management.
- **Internal/External Relationships:** Builds and maintains effective working and influencing relationships with appropriate colleagues, departments and businesses, domestic and abroad.
- **Governance and Reporting:** Create awareness of Group governance requirements, reports progress and status to the appropriate stakeholders on a timely basis, including identification and escalation of key risks and issues.
- **Resource management:** Provides support to the control and management of project budgets and resource costs, reporting variances and escalating as appropriate to overcome delays, difficulties or cost over-runs.
- **Continuous improvement:** Is a leading part of the continuous improvement of the S&D department to deliver better service and improve efficiency. Special interest will be the alignment of processes and services between the Dutch and German S&D departments for the new European branch of Lloyds Bank due to the Brexit.

- **Group Values:** Demonstrates Lloyds Banking Group values and behaviour and encourages this in team members.

SKILLS & CAPIBILITIES

- Minimum of 3 years' experience in managing complex projects or programmes
- Strong knowledge of project management disciplines, standards, processes and governance, certified qualification an advantage
- Able to combine project management standards with high paced transformational change environment.
- Strong organizational / planning skills with the ability to coordinate multi-tasks, organise workloads in a structured way, working to tight deadlines
- Excellent knowledge of project management methods (e.g. PRINCE2)
- Excellent knowledge of ITIL
- Proven work experience within Service Transition or work experiences in ITIL disciplines like Incident Management, Problem Management and/or Change Management
- Experience in agile work methodologies and best practices
- Ability to prioritise under pressure
- Ability to analyse and understand different stakeholder's requirements
- High degree of self organisation
- Ability to abstract and drive a pragmatic approach
- Strong communication and team work skills
- Fluent in Dutch and English, written and verbal

WE OFFER

A fulltime role (40 hour) for twelve months with a salary in line with the market and excellent secondary employee benefits. Do you recognise yourself? Then we would like to meet you! Send your CV and motivation letter in English to: recruitment@lloydsbank.nl