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PRODUCT OWNER – Feature Team Mortgage

Lloyds Bank, locatie Amsterdam

Lloyds Bank GmbH is onderdeel van Lloyds Banking Group, de grootste bankengroep van het Verenigd Koninkrijk. De Nederlandse vestiging, met ruim 140 medewerkers, is anders dan andere Nederlandse banken. Dat merk je aan onze eigenzinnige, gedurfde visie op de markt. Aan onze innovatieve producten en diensten. En natuurlijk aan de korte lijnen voor onze klanten. Lloyds Bank doet jaarlijks mee aan de Great Place To Work survey, waarbij we een plek op de lijst van 'Best Workplaces' verdienen!

Voor de afdeling Marketing & Business Development, zijn we op zoek naar een **Product Owner Feature Team Mortgage**

Gezien het internationale karakter van de functie en de organisatie hebben wij de functieomschrijving in het Engels opgesteld.

POSITION

This role is within the Dutch branch of Lloyds Bank GmbH and reports to the Head of Marketing & Business Development and is part of the Marketing & Business Development Department.

The Product Owner of the Mortgage Feature Team takes the lead in the Loans Feature team and the requirements analysis, process design, delivery of loans related product and process developments and/or mortgages related projects in order to realise customer value through excellence and execution. Includes using business analysis skills to identify the business need, analyse requirements, through to assessing/designing/testing, prioritising and implementing agreed solutions.

During delivery the Product Owner will ensure that; value is maximized, will drive to reduce lead time, sustain quality and ensure delivery is in line with the agreed risk appetite and Group's risk management framework.

Playing a key part in supporting Lloyds Bank in becoming the Best Bank for Customers by demonstrating the behaviours expected within the Colleague Identity Framework, and living the Bank Values.

KEY ACCOUNTABILITIES

Improvement & Innovation

Identifies shortcomings, then suggests and implements improvements to existing business practices, systems and procedures while developing and delivering projects and changes within the Mortgage Feature Team.

Product & Solution Development

Analyses and evaluates the feasibility/relevance of proposals for all changes for mortgages related products, processes and services, then develops and amends as necessary and supervises activities performed by the Mortgage Feature Team.

Growing capability

Takes responsibility for implementing the Mortgage Feature Team's development framework with guidance from senior colleagues, and informally coaching the MFT members in area of Agile/ Scrum methodology/ expertise.

Data Collection & Analysis

Analyses key mortgage related themes using data from a wide range of sources and identifies possible impacts on the business.

Needs Assessment

Uncovers emerging issues and/or needs and identifies potential causes, related issues, key stakeholders and barriers.

Solutions Analysis

Identifies and evaluates complex expertise-led solutions against a range of criteria to find the ones that best meet business needs.

Risk Management & Analysis

Develops and/or delivers a contingency plan for significant aspects of the risk management and/or control process.

Regulatory & Compliance Management

Investigates standard and non-routines incidents and reports and provides expert advice to more senior colleagues while coordinating with all internal functions to facilitate effective implementation of compliance programmes to minimize risk exposures and ensure adherence with regulatory standards.

KEY CAPABILITIES / KNOWLEDGE

- >5 years' experience within a banking environment
- Extensive experience with Agile/ Scrum project methodology
- Creative and proactive approach to business development
- Excellent communication skills with the ability to communicate effectively at all levels
- Good interpersonal and negotiating skills; is accessible and available and does not put things off or delegate too much
- Ability to look forward and ability to problem solve and think outside the box
- Has the ability to adapt to different things/ levels (strategic, tactical, operational)
- Excellent Dutch and English communicative skills (verbal and in writing)
- Strong Presentation skills
- High energy, drive and enthusiasm
- Specialist knowledge of consumer finance industry and market

WE OFFER

A fulltime role (40 hour) with a salary in line with the market and excellent secondary employee benefits. Do you recognise yourself? Then we would like to meet you!

Send your CV and motivation letter in English to: recruitment@lloydsbank.nl