

JUNIOR BUSINESS ANALYST

Lloyds Bank GmbH - Amsterdam

Do you want to broaden your horizon and expand your experience? Do you want to learn from the international expertise of Lloyds Bank GmbH? Do you want to be part of our Change Team? Are you a passionate and driven professional? Then we are looking for you!

POSITION

This role is within the Change Team of Lloyds Bank in The Netherlands reporting to the Manager Change & Project Portfolio.

The Junior Business Analyst will support in the delivery of change across Lloyds Bank NL and will be working within a Feature Team. He/ she supports the gathering and validation of business needs and documentation of requirements as well as testing and implementation. He/ she carries out in-depth evaluation and supports the validation of potential solution scenario's and verifies system capabilities for defined business cases.

Preferably, the Junior BA has knowledge of Mortgages and/or Personal Loans. As part of an self-organising Feature team the BA is capable and comfortable to contribute beyond the own realm of expertise, eager to learn new skills and embraces an agile way of working.

KEY RESPONSIBILITIES

- Collaborate with the business through elicitation sessions to ensure full understanding and appropriate documentation of business needs.
- Translate business needs into concrete user stories, elaborate on them within refinement's sessions and manage them throughout their lifecycle
- Supports with carrying out impact assessments, create business process flows, perform process analysis to facilitate the development and validation of solutions
- Support in delivery of backlog items to expected quality, from creation and estimation until testing and implementation. This includes:
 - Identification of any issues that may affect delivery in advance and seeking solutions to rectify.
 - Take informed decisions required for delivery together with the team
- Support the Product Owner with managing the backlog, eg. the definition of epics/ workpackages and clarification of detailed requirements with input from stakeholders.
- Work closely with suppliers as well as colleagues in different locations
- Comfortable to support the Feature Team by picking up tasks beyond the own realm of expertise
- Participate in all relevant Scrum ceremonies such as the Sprint planning, Daily scrums, Refinement sessions, Sprint reviews and Retrospectives.
- Ensure adherence to development standards and processes within Lloyds Bank NL and Lloyds Banking Group

KEY CAPABILITIES

- Bachelor's or Master's degree in Business studies
- Experience working in the Dutch Financial Sector is a plus
- Analytical and structured with good attention to detail, whilst also capable of seeing the bigger picture.

- Pro-active with strong analytical process-design and problem-solving skills
- Dynamic and adaptable with ability to learn and use new skills and knowledge in varying circumstances.
- Able to develop strong working relationships and work collaboratively within the Feature team as well as across organizational levels
- Able to support in answering complex questions in a structured and clear way to facilitate the communication with stakeholders/ suppliers
- Eager to learn about Agile and/or Scrum principles and excited to put them into practice.
- Knowledge of and experience with Mortgages and/or Personal Loans is a plus; from product features to key processes and main IT systems/ suppliers
- Strong oral and written communication skills in Dutch and English
- Comfortable with Microsoft Applications (eg. Excel, Powerpoint and Visio).

KEY COMPETENCIES

- Flexible, able to act in many and divers situations
- Problem solving skills, able to cope with resistance
- Conceptual thinking
- Result oriented
- Pro-active attitude
- Team player

WE OFFER

The position is for 40 hours per week, with a salary in line with the market and excellent secondary employee benefits. Do you recognise yourself in one or more of the areas above? Then we would like to meet you! Send your CV and cover letter in English to: recruitment@lloydsbank.nl